

**राष्ट्रिय वाणिज्य बैंक लिमिटेड**  
**तह ७, उप-प्रबन्धक (सूचना प्रविधि) (प्रशासन सेवा, सूचना प्रविधि समूह)**  
**खुला प्रतियोगितात्मक लिखित परीक्षाको पाठ्यक्रम**

सेवा :- प्रशासन  
तह :- ७

समूह :- सूचना प्रविधि  
पद :- उप प्रबन्धक (सूचना प्रविधि)

उपसमूह :-  
किसिम :- खुला

पाठ्यक्रम योजनालाई निम्नानुसार दुई चरणमा विभाजन गरिएको छ ।

प्रथम चरण :- लिखित परीक्षा

पूर्णाङ्क :- २००

द्वितीय चरण :- अन्तर्वार्ता

पूर्णाङ्क :- ३०

**परीक्षा योजना (Examination Scheme)**

**१. प्रथम चरण : लिखित परीक्षा (Written Examination)**

पत्र	विषय	पूर्णाङ्क	उत्तीर्णाङ्क	परीक्षा प्रणाली		प्रश्नसंख्या x अङ्क	समय
प्रथम	Information Technology & Management	१००	४०	वस्तुगत	बहुवैकल्पिक प्रश्न (MCQ)	५० प्रश्न x १ अङ्क	४५ मिनेट
	Banking and Organizational Management			विषयगत	छोटो उत्तर	६ प्रश्न x ५ अङ्क	१ घण्टा ३० मिनेट
लामो उत्तर		२ प्रश्न x १० अङ्क					
द्वितीय	Information Technology & Management	१००	४०	विषयगत	छोटो उत्तर	४ प्रश्न x ५ अङ्क	३ घण्टा
					लामो उत्तर	८ प्रश्न x १० अङ्क	

**२. द्वितीय चरण : अन्तर्वार्ता (Interview)**

विषय	पूर्णाङ्क	परीक्षा प्रणाली
अन्तर्वार्ता	३०	मौखिक

**दृष्टव्य :**

- लिखित परीक्षाको माध्यम भाषा नेपाली वा अंग्रेजी अथवा नेपाली र अंग्रेजी दुवै हुन सक्नेछ ।
- प्रथम र द्वितीय पत्रको लिखित परीक्षा छुट्टाछुट्टै हुनेछ ।
- लिखित परीक्षामा सोधिने प्रश्नसंख्या र अंकभार यथासम्भव सम्बन्धित पत्र/विषयमा तोकिए अनुसार हुनेछ ।
- वस्तुगत बहुवैकल्पिक (Multiple choice) प्रश्नहरूको गलत उत्तर दिएमा प्रत्येक गलत उत्तर बापत २० प्रतिशत अङ्क कट्टा गरिनेछ । तर उत्तर नदिएमा त्यस बापत अङ्क दिइने छैन र अङ्क कट्टा पनि गरिने छैन ।
- वस्तुगत बहुवैकल्पिक हुने परीक्षामा परीक्षार्थीले उत्तर लेखदा अंग्रेजी ठूलो अक्षर (Capital letter) A,B,C,D मा लेख्नुपर्नेछ । सानो अक्षर (Small letter) a,b,c,d लेखेको वा अन्य कुनै सङ्केत गरेको भए सबै उत्तरपुस्तिका रद्द हुनेछ ।
- बहुवैकल्पिक प्रश्नहरू हुने परीक्षामा कुनै प्रकारको क्याल्कुलेटर (Calculator) प्रयोग गर्न पाइने छैन ।
- विषयगत प्रश्नहरूको हकमा एउटा लामो प्रश्न वा एउटै प्रश्नका दुई वा दुई भन्दा बढी भाग (Two or more parts of a single question) वा एउटा प्रश्न अन्तर्गत दुई वा बढी टिप्पणीहरू (Short notes) सोध्न सकिने छ ।
- विषयगत प्रश्न हुने पत्र/विषयका प्रत्येक खण्डका लागि छुट्टाछुट्टै उत्तरपुस्तिकाहरू हुनेछन् । परीक्षार्थीले प्रत्येक खण्डका प्रश्नको उत्तर सोही खण्डको उत्तरपुस्तिकामा लेख्नुपर्नेछ ।
- यस पाठ्यक्रम योजना अन्तर्गतका पत्र/विषयका विषयवस्तुमा जुन सुकै कुरा लेखिएको भए तापनि पाठ्यक्रममा परेका कानून, ऐन, नियम, विनियम तथा नीतिहरू परीक्षाको मिति भन्दा ३ महिना अगाडि (संशोधन भएका वा संशोधन भई हटाईएका वा थप गरी संशोधन भई) कायम रहेकालाई यस पाठ्यक्रममा परेको सम्झनु पर्दछ ।
- प्रथम चरणको परीक्षाबाट छनौट भएका उम्मेदवारहरूलाई मात्र द्वितीय चरणको परीक्षामा सम्मिलित गराइनेछ ।
- पाठ्यक्रम स्वीकृत मिति : २०८२/०९/१७

**प्रथम पत्र (Paper – I)**

**Banking and Organizational Management**

**Section – A (50 Marks)**

**1 Banking and Related Institutions**

- 1.1 Commercial Banking in Nepal: Evolution and Status
- 1.2 Rastriya Banijya Bank: Role, Contribution, Challenges and Prospects
- 1.3 Other Banks and Financial Institutions in Nepal: Role, Performance
- 1.4 Payment System Operators (PSO), Payment Systems Providers (PSP)
- 1.5 Merchant Banking Institutions, Private Equity Investments
- 1.6 Mutual Funds

**2 Banking Related Laws and Directives**

- 2.1 Nepal Rastra Bank Act, 2058
- 2.2 Bank and Financial Institution Act, 2073
- 2.3 Payment and Settlement Act, 2075
- 2.4 Money Laundering Prevention Act, 2064
- 2.5 Banking Offence and Punishment Act, 2064
- 2.6 Electronic Transaction Act, 2063
- 2.7 Negotiable Instrument Act, 2034
- 2.8 The Act on Recovery of Debts of Banks and Financial Institutions, 2058
- 2.9 Unified Directives and Circulars issued by Nepal Rastra Bank for Banks and Financial Institutions in Nepal

**3 Other Related Laws and Bylaws**

- 3.1 Company Act, 2063
- 3.2 Income Tax Act, 2058
- 3.3 Labor Act, 2074
- 3.4 Public Procurement Act, 2063
- 3.5 Right to Information Act, 2064
- 3.6 Bonus Act, 2030
- 3.7 National Information and Communication Technology Policy, 2015 (2072 BS)
- 3.8 National Cyber Security Policy, 2023 (2080 BS)
- 3.9 राष्ट्रिय वाणिज्य बैंक, कर्मचारी सेवा विनियमावली, २०७०

**4 Financial Markets and Banking Operation**

- 4.1 Basic Understanding of Financial Markets
- 4.2 Interest Rates Determination
- 4.3 Interest Rates Structures, Yield Curves
- 4.4 Commercial Banking Operations
  - 4.4.1 Sources of Funds for Banks
  - 4.4.2 Uses of Funds by Banks
  - 4.4.3 Off-Balance Sheet Activities

**5 Organizational Management and Planning**

- 5.1 Human Resource Management, Succession Planning, Knowledge Management
- 5.2 Stress Management, Conflict Management, Time Management
- 5.3 Strategic Management
- 5.4 Risk Management
- 5.5 Business Intelligence
- 5.6 Business Continuity Plan (BCP)
- 5.7 Project Appraisal, Financial Statement Analysis and Break-even Analysis
- 5.9 Principles and Utility of Budget

**6 Organizational Behavior and Development**

- 6.1 Employee Motivation,
- 6.2 Performance Monitoring and Evaluation
- 6.3 Management Information System
- 6.4 Communication: Skill, Approach, Issues and Challenges
- 6.5 Managing Organizational Changes and Innovations
- 6.6 Entrepreneurship Skills and Development
- 6.7 Emotional Intelligence, Empathy
- 6.8 Grievance Handling

**Section – B (50 × 1 = 50 Marks)**

यस खण्डमा सोधिने बहुबैकल्पिक प्रश्नहरू (MCQ) द्वितीय पत्रको पाठ्यक्रमबाट सोधिनेछ ।

**द्वितीय पत्र (Paper – II) :**  
**Information Technology & Management**  
**Section – A (50 Marks)**

**1. Computer Organization and Architecture**

- 1.1. Basic structures: General Principles of computer organization and Design
- 1.2. Processing Unit: Instruction Format, Arithmetic and Logical Instruction, Addressing Modes and Formats
- 1.3. Input Output Organization: I/O programming, Memory Mapped I/O, Basic Interrupt handling systems
- 1.4. Computer Arithmetic: Arithmetic and Logic Unit, Integer Arithmetic and Representation, Floating-Point Arithmetic
- 1.5. Memory Systems: Internal Memory, Cache Memory, Direct Memory Access, External Memory
- 1.6. Parallelism and pipelining with CPU, Overlapped with CPU and I/O Operation

**2. Network and Communication**

- 2.1. Introduction of Computer Network, Network Architecture, LAN architecture
- 2.2. Network topologies, Network components: Repeaters, Hub, Switch and Router, Client Server and Peer2Peer model
- 2.3. Basic Email and Internet Technology
- 2.4. Application of Network utilities, IP Addressing
- 2.5. Basic Switching and Routing Techniques, Multiplexing and de-multiplexing, UDP, TCP, flow control
- 2.6. Network security: Cryptography, Digital Signature and digital certificate, Firewalls, Virtual Private Network (VPN)

**3. Emerging Technologies and Cybersecurity**

- 3.1. Basics of Cloud Computing, Characteristics, Cloud, Fog,
- 3.2. Cloud Technologies: IaaS, PaaS, SaaS, Types of Cloud Services Virtualization
- 3.3. Concept of API, IoT, Big Data, DLT, AI and Machine Learning
- 3.4. Introduction to Cyber Security, Access Control mechanisms, threats and vulnerabilities, Security attacks, Authentication and authorization, Password Management
- 3.5. Electronic Transaction Act, 2063

**4. Operating System**

- 4.1. Fundamentals of Operating System (OS)
- 4.2. Processes and Threads: Symmetric Multiprocessing, Micro-kernels, Concurrency, Mutual Exclusion and Synchronization
- 4.3. Basic Memory Management strategies, Virtual Memory Management Techniques
- 4.4. Security Threats to Operating Systems, authentication and access authorization, system flaws and attacks
- 4.5. Input Output and Files: I/O devices and its organization, Principles of I/O software and hardware

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खुला प्रतियोगितात्मक लिखित परीक्षाको पाठ्यक्रम

**Section – B (50 Marks)**

**5. Database Management System Design**

- 5.1. Fundamentals of DBMS: Introduction, Database Model, Relational Database Model, Functional dependency, Integrity, RDBMS, Data Mining and Data Warehousing
- 5.2. SQL and Embedded SQL: Writing Basic SQL Queries (DDL, DML, DCL), SQL middleware basics
- 5.3. Fundamentals of database servers, functions, procedures, triggers and rules
- 5.4. Transaction Management and Concurrency Control: Concurrent execution of the user programs, transactions, Concurrency control techniques
- 5.5. Crash Recovery: Types of Failure, Recovery Techniques
- 5.6. Disaster Recovery.
- 5.7. Query Processing and Optimization

**6. Computer Programming**

- 6.1. The role of Language translates in the Programming Process, Fundamental Issues in Language Design: Virtual Machines, Code Generation, Loop Optimization
- 6.2. Concept of Procedural Programming, Structural Programming, Object-Oriented Programming and Fundamentals of C/C++ programming
- 6.3. Java Programming for Declaration, Modularity and Storage Management Software Development, Java features, Difference between Java and C/C++, Java program structure
- 6.4. Service Oriented Architecture (SoA), Micro services, services-based applications, and architecture
- 6.5. System Analysis and Design: SDLC, Prototyping, Spiral, Waterfall, RAD, Requirement Analysis, E- R Diagram, Context Diagram, DFD, UML

**7. Data Structure and Algorithm**

- 7.1. Fundamental of Data Structures, Abstract Data types
- 7.2. Linear data structure: Stacks, Queues, Lists, Linked Lists, Priority Queue
- 7.3. Trees: General and Binary Trees, Traversal, Implementations, Binary Search Trees, Balanced Search Trees, AVL Trees, 2-3 Trees, Red-black Trees
- 7.4. Indexing Methods, Hashing Trees, Suffix Trees
- 7.5. Time and space complexity, Bog O' Notation
- 7.6. Analysis of Simple Recursive and Non-recursive Algorithms
- 7.7. Searching, Merging and Sorting, Divide-and-Conquer, Dynamic Programming, Greedy Methods, Backtracking
- 7.8. Graph algorithms: Depth-first Search and Breadth-first Search, Shortest Path Problems, Minimum Spanning Trees, Directed Acyclic Graph

**Syllabus Division**

Paper	Subject	Section	Marks	Unit	Question Model
First	Banking and Organizational Management	A	50	1 to 6	6 Questions x 5 Marks
					2 Questions x 10 Marks
	Information Technology & Management	B	50		द्वितीय पत्रको Section A बाट
द्वितीय पत्रको Section B बाट					25 Questions x 1 Marks
Second	Information Technology & Management	A	50	1 to 4	2 Questions x 5 Marks 4 Questions x 10 Marks
		B	50	5 to 7	2 Questions x 5 Marks 4 Questions x 10 Marks